



**ASK ABOUT OIL TANK SERVICES!**

### Auto Delivery:

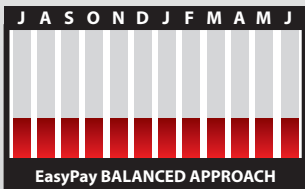
Our high-tech auto oil delivery program is a state-of-the-art computer system that uses daily temperature readings, your tank size, summer-winter hook-up factor, and consumption to determine a delivery date to fit each individual account. Payment options for Auto-Delivery operate through either budget plans, credit card payments, or mail-in personal check.

### Will-Call Delivery:

It is not necessary to sign contracts or commit to yearly agreements with 7 OIL. We would love for all of our customers to work with us on a contractual basis, but we will deliver to anyone, no strings attached! 7 OIL accepts cash, all major credit cards, or checks. 7 OIL is here to accommodate everyone's needs.

### Budget Plans:

7 OIL budget plans are highly recommended to anyone who is trying to manage their oil delivery costs as efficiently as possible. Your budget payment is determined by your winter season consumption multiplied by the average price of the oil. Your cost is then divided among monthly payments. The amount of payments you choose to pay will influence how high or low your monthly payments will be.



## General Conditions & Exclusions

1. The term of the Agreement is for a one (1) year period and will renew automatically every year unless terminated by either the customer or 7 Oil Company. The Service Agreement becomes effective after our inspection and approval of your heating system. These agreements are only available to customers whose payments are in accordance with our payment and credit terms. No credit will be issued if the Agreement is cancelled before the expiration date, either by the customer or 7 Oil Company. If a yearly inspection has been completed, customer is responsible for retail cost of annual tune up (\$185).
2. The Total Comfort Plan Service Agreement is only available to customers who purchase their fuel oil and all heating systems services from 7 Oil Company during the term of the Agreement and whose payments are in accordance with our payment and credit terms. The Agreement automatically terminates if the customer no longer purchases all of its heating oil from 7 Oil Company.
3. Repairs or services not covered by the Agreement will be performed and charged to the customer at prevailing rates.
4. The Service Agreement does not cover labor or materials to repair damage to the heating system or residence caused by the customer's neglect such as failure to have sufficient fuel oil in the tank (unless oil is being delivered under our automatic delivery program or postponed for credit reasons), insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating system switches in the "OFF" position, debris build up in the air or venting systems and other causes related to operation or lack of maintenance of the heating system by the customer. Damage, repairs or replacement of parts or components caused by Acts of God, fire, flood, freezing, storm or weather conditions, power loss or surges, water damage, and fuel flow problems due to outside fuel storage are not covered by the Agreement.
5. 7 Oil Company will provide service as soon as practical, during regular business hours under normal conditions or on an emergency basis if necessary. 7 Oil Company will not be liable for any delay or failure to provide service due to conditions beyond its control such as Acts of God, labor disturbances or strikes, unavailability of mechanics or parts, failure or interruption of customer's electricity, inaccessibility of the heating system, storms, floods or other severe weather conditions, or government laws or regulations.
6. The Service Agreement only covers heating system parts and components specified in the Agreement. Examples of components not covered by the Agreement include boiler and furnace related piping, air conditioning systems, heat pumps, hot water heating systems, air and venting systems, oil storage tanks (above or below ground) and oil storage tank related items. 7 Oil will not be held responsible for any issues related to your oil tank or piping systems and those items are not covered in this plan. The Agreement does not cover environmental cleanup, property damage, waste disposal services or other damages or losses caused by a tank leak or system failure even if the tank has been tested ultrasonically and previously enrolled in the TankSure™ Program. IN ADDITION, THE FOLLOWING ARE NOT COVERED UNDER THE SERVICE AGREEMENT: oil related problems, nuisance calls, such as out of oil, switches off, thermostat below room temperature, etc., are subject to charges at prevailing hourly rate. - Water leaks or water damage or any damage resulting from flue devices - 7 Oil is not responsible for any damages caused by tank leaking or any of the clean-up expense.
7. Customer agrees to release and hold 7 Oil Company harmless from all claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, oil leakage, and premises left unattended. Customer agrees that 7 Oil Company shall not be liable for any incidental, special or consequential damages incurred by customer or by third parties.
8. In the event that the residence is sold, the Service Agreement is transferrable. If the customer is enrolled in monthly billing with credit card on file, the new homeowner will be responsible to update the account with their credit card info and continue making monthly payments for the Agreement to remain in effect. If enrolled in monthly billing with credit card on file and the new homeowner does not want to continue with the Agreement, the previous homeowner is responsible for the retail cost of the heater or hot water heater cleaning (\$185), if completed for that season. For the Total Comfort Plan, the new owner must continue to purchase fuel oil and heating system service from 7 Oil Company and continue to make monthly payments to keep Agreement active.
9. 7 Oil is not liable for refusal to render service when in our opinion the conditions of the area in question present a risk of harm to any of our personnel.
10. This contract does not cover services or materials resulting from lack of fuel oil caused by customers whose delivery is postponed for credit reasons.
11. If enrolled in monthly payments, the contract remains in good standing only if payments are up to date. Contract can be reinstated if balance is brought up to date before the tech is dispatched for no heat. If the yearly tune up has been completed, and contract is cancelled, customer is responsible for the normal retail rate for an oil-fired heater or hot water heater cleaning (\$185). 7 Oil is not obligated to refund payments up to that point. If contract is cancelled and cleaning has yet to be completed, customer is responsible for what they paid to that point for the service agreement.
12. Customer can only enroll in monthly billing if they have a credit card on file. If the customer enrolls in monthly billing with credit card on file, the normal credit card convenience fee of \$3.35 is waived.

## Oil Heater Service Agreements



*Serving Atlantic, Burlington, Camden, Mercer, Gloucester, Cumberland, and Salem Counties*

PO Box 2526, Cinnaminson, NJ 08077  
**856-733-6053 • www.7oilco.com**



## Why Choose a Service Agreement?

### ✓ Savings \$

- ▶ Reduces Risk of Breakdowns by up to 72%
- ▶ Saves on Heating Cost by up to 10%
- ▶ Extends the Life of Your Equipment
- ▶ Saves on Diagnostic Fees
- ▶ Discounts on Repairs & New System Replacement

### ✓ Flexibility

- ▶ Budget with Low Monthly Payments
- ▶ Multiple Choices to Fit Your Budget

### ✓ Peace of Mind

- ▶ 24/7/365 Emergency Service
- ▶ Annual Tune up & Safety Inspections
- ▶ Priority Scheduling
- ▶ Catch Problems Before They Arise

## Preventive Maintenance Plan \$24/month \*with credit card on file

- ✓ **Priority Scheduling**
- ✓ **Annual Precision Tune-up & Safety Check**
  - ▶ Inspect and Replace Standard 1-inch Air Filter
  - ▶ Check Operation of Unit & Thermostat
  - ▶ Clean Soot from Heater and Chimney Base
  - ▶ Safety Inspection of Heat Exchanger and Chimney
  - ▶ Replace Nozzle, Oil Filter & Pump Strainer
  - ▶ Check Electrical Components, Pump Pressure and Burner Operation
  - ▶ Visual Inspection of Oil Lines and Tank
  - ▶ Perform Combustion Test
  - ▶ Perform a Complete System Evaluation and Make Appropriate Adjustments
- ✓ **Emergency Service**
  - ▶ **Waive diagnostic fee (reg. \$99)** for emergency no heat calls within the following hours:  
 Monday-Friday: 8am-6pm  
 Saturday: 8am-3pm
  - ▶ Calls outside normal business hours or on holidays will be charged a \$69 diagnostic fee.
- ✓ **15% Discount on Repairs**
  - ▶ Includes recommended work and accessories on heating system  
 ♦ save an average of \$50+ per service call!
- ✓ **\$250 Towards a System Replacement**

## Total Comfort Plan \$33/month \*with credit card on file

UNIT NEEDS TO BE INSPECTED

- ✓ **Priority Scheduling**
- ✓ **Annual Precision Tune-up & Safety Check**
  - ▶ See details under our **Preventive Maintenance Plan**
- ✓ **Parts Protection** ♦ save an average of \$250!  
**Covered parts include:**

▶ A/C Ready Kit or Transformer	▶ Heater Switch (1)
▶ Air Gate	▶ Ignition Leads
▶ Burner Drive Coupling	▶ Ignition Transformer
▶ Burner Fan	▶ Lock Nut
▶ Burner Flange	▶ Low Fire Baffle
▶ Burner Motor	▶ Mechanical Fuel Pump
▶ Cad Cell Eye	▶ Nozzle (1)
▶ Cad Cell Eye Kit	▶ Nozzle Adapter
▶ Cad Cell Mount	▶ Nozzle Line
▶ Cad Cell Relay	▶ Oil Delay Leads
▶ Cad Cell Relay A/C Control	▶ Oil Delay Valve
▶ Circulator Pump Coupling	▶ Oil Filter Cartridge (1)
▶ Clean Cut Fuel Pump	▶ Oil Fitting at Pump
▶ Drawer Assembly	▶ Oil Line / 2in from Burner
▶ Splined Nut	▶ Oil Pump Strainer
▶ Electrodes	▶ Primary Mount Box
▶ Flange Gaskets	▶ Strainer Gasket
- ✓ **Emergency Service**
  - ▶ See details under our **Preventive Maintenance Plan**
- ✓ **15% Discount on Repairs**
  - ▶ For non-covered parts
  - ▶ Includes recommended work and accessories on heating system  
 ♦ save an average of \$50+ per service call!
- ✓ **\$250 Towards a System Replacement**



## ADDITIONAL COVERAGE OPTIONS

### Add Water Heater Plan Only \$10/month

- ✓ **Emergency Service**
- ✓ **Annual Precision Tune Up & Safety Check**
- ✓ **15% Discount on Repairs**
- ✓ **\$100 Toward Replacement**



### Add Air Conditioning Plan Only \$10/month

- ✓ **Emergency Service**
- ✓ **Annual Precision Tune Up & Safety Check**
- ✓ **15% Discount on Repairs**
- ✓ **\$250 Toward A/C Replacement**